

CARE & MAINTENANCE

FAQ

Plenty of style, not maintenance

Care & Maintenance

We know the more time and energy we put into delivering the highest caliber of products, the less time and energy our customers will have to put into maintaining them.

Warranty

Continuing Education

Contact Us

- For general purpose cleaning, any non-abrasive liquid cleaner off the shelf may be used. Be sure to read the label and follow the cleanser's recommendations. Do not use harsh abrasives as they will harm and dull the finish of your unit. Instead, use warm water and liquid detergents, especially those bathroom cleaners recommended for cleaning fiberglass, such as Top Job All-Purpose, Mr. Clean All-Purpose, Boraxo Bathroom, Lysol Bathroom, chlorine bleach, Easy-Off Mildew Stain Remover, X-14 Mildew Stain Remover or Liquid Spic & Span and the like.
- For only the most stubborn stains on your anti-skid floor, a paste should be made of a cleanser such as Comet, Spic-N-Span, etc., and spread out onto the floor. Allow the paste to sit for 5-10 minutes and then gently scrub with a soft-bristled brush. To prevent scratches, the brush should be no rougher than the texture of a toothbrush.
- For hard water stains, calcium deposits, limescale or difficult soap after repeated attempts with the above suggestions, you may try Lime-Away or white vinegar for removal of calcium or lime deposits. For soap scum, general black grime or algae, household bleach may be used with moderate scrubbing. In both instances the unit should be rinsed carefully with cold water. Scrubbing is never recommended as it could damage the finish on your floor. Always rinse off all remaining paste.
- If you use a rubber or plastic anti-skid mat, make sure to remove it after every shower to avoid harming the surface finish.

high.) Set the unit in the alcove on top of the plaster or mortar and level the unit. The mounds underneath the unit will depress and spread out into one another so that the entire bottom area of the unit is supported underneath. The use of sand is not recommended as it can shift and hold moisture. The use of foam is also not recommended, as it is difficult to regulate and can be unevenly dispersed under the unit causing stress points in specific areas. Over time, foam will also compress and no longer support the bottom of the unit.

During installation, when do you recommend units be set in casting plaster or mortar?

Foundational materials are always recommended for proper installation of Aquatic units. However, it is only mandatory to install Aquatic pans, FreedomLine units, and tubs without leveling feet for commercial applications, i.e. hotels, dorms, institutional units, in casting plaster or mortar.

What holes are cut for me on my Aquatic unit? Will what do I need to cut the hole?

The only holes cut in your new Aquatic shower unit will be the drain hole. In our tubs and tub/showers, an overflow hole is drilled unless otherwise specified. To cut holes for plumbing fixture, a hole saw is recommended. A saber saw may also be used. Whatever the choice of saw, the blade should be fine-toothed and sharp. The hole should be cut from the finished side out. Masking tape can be used to minimize chipping.

May I cut a portion of my Aquatic unit for an existing window?

Yes, you may, however please be aware that by doing so you will void the warranty on that area of your Aquatic unit.

Do I have to access to the backside of my RemodeLine bath in order to install it?

Aquatic designed our RemodeLine sectional units with a front-installation fastening system like Bathlock, so the need for backside access has been eliminated.

How do I remove the adhesive sticky's from the labels on my Aquatic unit?

Adhesive residue can be removed with 3-M Natural Cleaner, Dsolvitor, WD40, nail polish remover, mineral spirits, lemon oil or PineSol. The cleaning product should be poured onto a clean cloth rag and wiped on the unit.

Can handicapped grab bars be installed on my Aquatic unit after the unit itself has been installed?

If the unit was ordered with additional reinforcement for the future placement of grab bars, you may install the grab bars as per the grab bar manufacturer's instructions. If the unit was not ordered with additional reinforcement, you must have access to the backside of the unit. 3/8" plywood backing must be installed on the fiberglass laminate with resin or construction adhesive in the area you wish to install the bars. The plywood should extend 6" past the length and width of the bar.

May I install a handicapped seat on my Aquatic unit once the unit has been installed?

If the unit was not ordered with the additional reinforcement, access to the back side of the unit is required. Plywood backing should also be installed on the fiberglass laminate and extend half way up the height of the unit and across the entire depth of the unit for maximum support. Consult the seat manufacturer's recommendations.